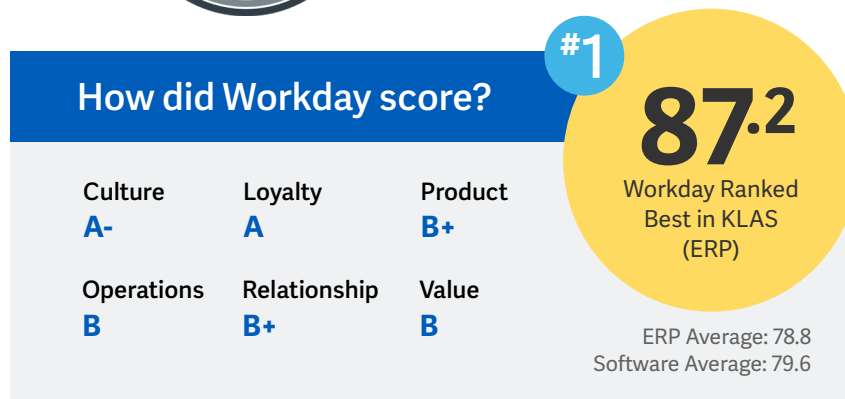


Workday continues to rank #1 ERP for Healthcare: Best in KLAS Enterprise Resource Planning 2018–2024.



Our customers have spoken:
Workday earns top KLAS rankings for ERP for the seventh year in a row.*



Setting the standard for excellence.

KLAS research ranks solutions based on real-world performance from end-user data in provider settings. Every year, since Workday enterprise cloud applications were first scored, customer feedback reveals that we lead the market in driving tangible outcomes for healthcare organizations. We work closely with our customer community to invest in the areas that matter most for the healthcare industry and continually innovate at the pace of change.



At KLAS, we firmly believe that the voice of healthcare providers and payers is paramount. The Best in KLAS awards are based on extensive feedback and evaluations from healthcare professionals across the nation. Winning a Best in KLAS award, therefore, is not just about recognition; it shows the trust and confidence that healthcare providers place in the winning vendors. It also helps validate each vendor’s commitment to innovation, quality, and customer satisfaction. We are proud to recognize 2024’s Best in KLAS award winners! Their unwavering dedication to improving patient outcomes is wonderfully inspiring.

Adam Gale
CEO, KLAS Research

Key Benefits

- Secure and empower clinical talent
- Improve financial sustainability
- Boost supply chain resilience
- Accelerate value with limited resources
- Embrace innovation with AI at the core

Workday Applications

Financial Management

- General Ledger & Accounting
- Consolidate and Close
- Audit and Internal Controls
- Expenses
- Grants Management
- Projects
- Accounting Center

Supply Chain Management

- Strategic Sourcing
- Procurement
- Inventory

Human Capital Management

- Core Human Resources
- Recruiting
- Talent Management & Optimization
- Learning
- Time and Absence
- Compensation and Benefits
- Payroll Management
- Help
- Journeys

Reporting and Analytics

- Core Reporting and Analytics
- Prism Analytics and People Analytics

Enterprise Planning

- Financial Planning
- Workforce Planning
- Operational Planning

Proven in the cloud, proven for healthcare.

Healthcare organizations of all sizes depend on Workday to provide the business foundation for delivering exceptional care. We offer a comprehensive solution for your entire organization so you can better manage resources; adapt quickly to change; and attract, develop, and retain the best talent.

We're proud to say that more Best in KLAS respondents are using Workday for financial management, human capital management, and supply chain management than any competing cloud ERP solution, showing our tireless commitment to the healthcare community. In fact, this year Workday was the only vendor to be fully rated in the Talent Management segment—there weren't enough responses from other vendors' customers to even compare their solutions to our score of 87.6.

Workday product quality and comprehensive functionality are why we score the highest in the Product category across ERP vendors ranked by KLAS. It's no surprise, because only Workday enables you to:

- Drive faster decisions with deep insights powered by real-time transactions
- Remain agile with configurable business processes to support evolving care delivery and business models
- Increase efficiency with automated workflows and a comprehensive mobile app that lets staff focus on patient care
- Empower clinicians with frictionless onboarding and personalized development opportunities

Healthcare's partner for a changing world.

At Workday, our success depends on your success. We are the only vendor in the KLAS ERP market segment to earn a grade of "A" in the Loyalty category—indicating that Workday customers recommend us to their peers. And KLAS' research independently validates our own internal Workday customer satisfaction metric, which has been holding steady at higher than 95% for the past decade.

We attribute these affirmations to the way Workday helps healthcare organizations accelerate time to value with a proven track record of on-time, on-budget deployments. Our customers also benefit from being on one version of the software, which helps to create a community where leaders from healthcare and beyond can share best practices and innovate together. And we're proud to share that 96% of KLAS respondents noted that Workday "keeps all promises."

To explore how Workday can work for you, please contact Sales at workday.com/contact or +1-877-967-5329.

* "2018–2024 Best in KLAS: Software and Services Report"; © KLAS 2024

** Selective commentary about Workday in 2022–2024. For a complete view, visit klasresearch.com.

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The system has great utility. It is user friendly, and it has a well-developed app. We especially like its human resource interface for payslip availability, benefits, changes, and things like that. Supply chain is a developing space where I think Workday is outpacing their competitors.**

CEO/President of a Workday Customer
September 2023

“

Overall, we are happy with Workday. Our future with them looks very optimistic. They do a nice job of rolling out a modern cloud platform from the ground up. The system's upgrade path is relatively easy. We have been able to manage the system with a small team, even when new things have come out.**

CIO of a Workday Customer
March 2023

“

Workday does a good job of engaging with their community, taking feedback, and turning that feedback into solutions. The vendor has a good system in place, and they do a lot of innovative work. Workday is also good about sending release notes. We have representatives from Workday, and they will escalate things if we need them to.**

CFO of a Workday Customer
January 2023



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