



Workday Services

Make the Most of Workday

We want you to get a lot out of using Workday, especially when it comes to your business strategy. So we've designed Workday Services, offering the deployment, education and training, customer experience, and support you need so you can make the most of Workday as your business evolves.

Workday Services

Deployment

This service is designed to help you extend your Workday footprint with additional product features and functionality. Our experts can help you address any issue you face during deployment and beyond.

Delivery Assurance

With so many customers live, we've learned a lot about what it takes to deliver a successful deployment. This service provides project guidance so your process follows the same method that's worked for all our customers. It leverages common tools and mitigates risk.

Delivery Options

Either Workday or one of our certified partners can help you deploy in the cadence that works for you. Our partners have access to the same tools and content as Workday consultants to provide you with efficient, high-quality expertise.

Education and Training

We help you and your teams flourish by providing the training you need—how you want it and within your budget. You can choose from a variety of learning delivery options from independent, self-paced offerings to high-end, hands-on activities in the Workday tenant. We also offer customer accreditations and partner certifications.

Customer Enablement

Become as self-sufficient as you want to be. Whether you're looking at new features or need guidance on new products, we have resources to help you use Workday with confidence.

Benefits

- Consistent deployment across Workday projects and products
- Lifecycle services that increase value from deployment through production
- Customer Success Managers to help you embrace change, adopt new features, and stay engaged with other customers
- A variety of learning delivery options from independent, self-paced offerings to high-end, hands-on activities
- Certified Workday and partner experts available around the world
- Collective expertise from prior deployments

Customer Success

We're here to make sure you achieve breakthrough success.

Every customer is assigned a Customer Success Manager to help you take full advantage of your Workday products and services.

Support

Our experts around the world are available 24/7 to fix whatever isn't working. And we measure success by customer satisfaction, not by the number of cases closed.

Workday Community

The Workday Community portal is your home to collaborate, connect, and brainstorm with other customers, partners, and experts. Find self-service options to resolve issues on your own, a library of documentation, and information on new features and fixes as well as how to influence updates.

Everything about Workday is built to put our customers first—from products that are easy to integrate, deploy, use, and update, to our services that are carefully designed to support and reflect this vision. To find out what Workday Services can do for you, visit [our website](#) and [Workday Community](#).

“With deep technical knowledge and excellent follow-up, Workday Services is a joy to work with.”

—HR Systems PMO, Computer Manufacturer



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